

**Meeting  
requirements.**

**Exceeding  
expectations.**



Santeware is a full-service healthcare IT firm and its sole focus is Healthcare IT. It offer a comprehensive and cost effective range of IT technology services that wraps deep Healthcare knowledge along with technology skills to support its clients success stories.

Our Journey started in fall of 2017 and we continuously strive to be one stop solution shop or “warehouse” for all specialised healthcare technology solutions and service and hence living truly by our name “Santeware” (Health warehouse).

Our team has spent years knee-deep in healthcare technology space which helps us to build HIPAA compliant, scalable & user-friendly solutions, approaches & application which not only saves cost but also time for our customers and enables them to move ahead quickly in this dynamic industry.

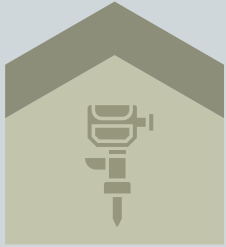
### **OUR VISION**

- To earn global admiration as one of top Healthcare IT services and solution providers
- To build world class IT services & application offerings which positively impacts our customers business & technology landscape with modern, well-designed and easy to use solutions.

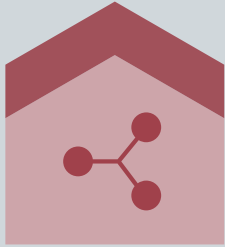
### **OUR COMMITMENT**

- Be proactive, be committed, be consistent and be passionate.
- Maintain stability & sustainable growth year on year.
- Be well-informed in order to act quickly and resolutely.
- Display integrity
- Work with diligence and sincerity as a single unit
- Nurture relationship and always seek feedbacks.

## SERVICES OFFERED



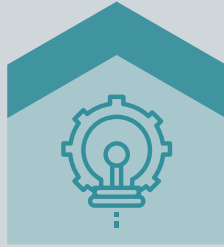
HEALTH DATA  
EXTRACTION  
& MIGRATION



HEALTHCARE  
APPLICATION  
INTEGRATION  
(HL7/ FHIR/API)



EMR AND  
BUSINESS  
ANALYTICS  
REPORTING



HEALTHTECH  
PRODUCT  
DEVELOPMENT

## SANTEWARE'S PRODUCT EXPERTISE



Centricity  
Practice Solution®



sunquest.

SIEMENS

Soarian®  
Clinicals

cpsi

eClinicalWorks

dr chrono



Allscripts®



Cerner™

NEXTGEN  
HEALTHCARE

MEDHOST®

HealthCentric™

MEDITECH

30

athenahealth

...and approx. MORE

TOTAL  
NUMBER  
OF  
SATISFIED  
CLIENTS

55  
PLUS



TOTAL  
NUMBER OF  
EMPLOYEES  
IN THE  
COMPANY

20  
PLUS



COMBINED  
YEARS OF  
EXPERIENCE IN  
HEALTHCARE IT  
INDUSTRY

150  
PLUS



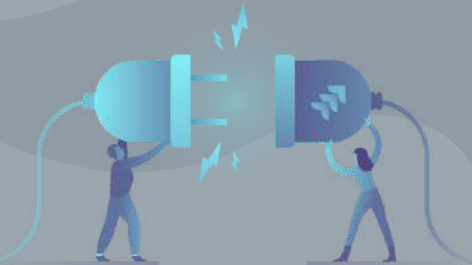
80  
MILLION  
PLUS

TOTAL  
NUMBER OF  
PATIENT  
RECORDS  
TOUCHED



15  
PLUS

TOTAL NUMBER OF  
SYSTEM INTEGRATION  
PROJECTS COMPLETED



200  
PLUS

TOTAL  
NUMBER OF  
DASHBOARDS  
CREATED



# SECURITY MEASURES ADDRESSED BY SANTEWARE



## PEOPLE

- Background checks and screening of employees
- Employee contracts and nondisclosure agreement.
- Dedicated separate teams customer or project
- Induction program to orient staff regarding security mechanisms



## PROCESS

- Client-specific security processes
- Client-specific access controls by employee
- Intellectual property protection
- Business continuity planning
- HIPAA Training & Awareness program to all employee every 6 months
- Periodic audits
- Incident response plan

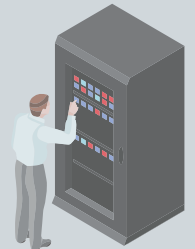
# HIPAA



## POLICY

- Emphasis on ethical standards.
- Management of PHI data policy.
- Strict penalties for noncompliance
- Role-based training
- Ongoing risk assessment
- Integration of security with the delivery life cycle
- Governance process to provide or revoke system access

## INFRASTRUCTURE



- Access to client or customers data only through highly secured VPN/ Citrix/ Remote Desktop Connections (RDP)
- Security cards for employees with CCTV and human guard at the door
- Network security, firewalls and perimeter defenses
- Access-restricted client work locations. Physically segregated room dedicated to each single client
- Computers has USB ports disabled

# Know us better...

**santéware**  
HEALTHCARE SOLUTIONS



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